

PRIVACY POLICY

For Lost and Hungry LLC Effective Date: February 1, 2025

1. INTRODUCTION

Lost and Hungry LLC ("Company," "we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and share your personal data when you visit our website or participate in our group trips. By using our services, you agree to the terms of this Privacy Policy.

2. INFORMATION WE COLLECT

We may collect the following information:

- **Personal Information**: Name, email, phone number, address, emergency contact details, passport information (if required), and other necessary personal details.
- **Payment Information**: We use third-party payment processors; we do not store financial details.
- **Health and Safety Information**: Medical conditions, allergies, or dietary restrictions for trip safety purposes.
- **Usage Data**: IP addresses, browser types, and interaction with our website for analytics purposes.

3. HOW WE USE YOUR INFORMATION

We use your data to:

- Process bookings and payments.
- Communicate trip details, updates, and promotional materials.
- Ensure participant safety and comply with legal requirements.
- Improve our services, website experience, and marketing efforts.

4. INFORMATION SHARING

We do not sell or rent your personal data. However, we may share it with:

- **Service Providers**: Hotels, transport companies, tour guides, and other third parties essential to trip execution.
- Legal Authorities: If required by law or to protect our rights.

5. YOUR RIGHTS

- You can request access, correction, or deletion of your personal data.
- You can opt out of marketing communications at any time.

6. DATA SECURITY

We implement security measures to protect your data, but no system is completely secure.

7. CHANGES TO THIS POLICY

We may update this Privacy Policy. The latest version will always be available on our website.